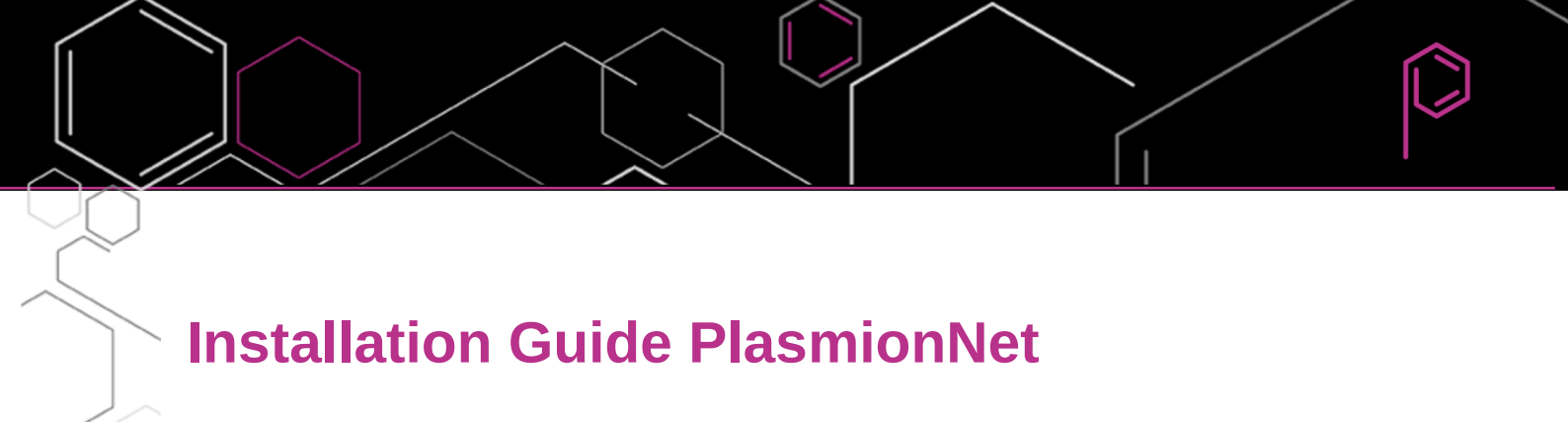




Installation Guide PlasmionNet

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1. Welcome

This guide provides all the necessary information to install or remove the PlasmionNet application.

First, all requirements will be explained. Next, the installation wizard will be covered, followed by the removal process. At the end of the document, you will find a section on common errors and troubleshooting.

If you still have any questions or issues, feel free to contact your designated Plasmion representative or use the general contact options.

2. Getting Started

Before starting the installation process for PlasmionNet, ensure that you meet the following requirements:

- You have the installer, either downloaded from the Plasmion website or received from your designated Plasmion contact.
- You have access to the computer where the program will be installed.
- The user on the computer has the necessary permissions to read and write files.

Optional:

If you are using a computer other than the one provided by Plasmion, ensure that it meets Plasmion's system requirements. You should have received the requirements document earlier in the process.

3. Installation

The following pages show all user interfaces you will encounter during the installation process. After each visualization, you will find a brief summary of that step, along with explanations of the buttons on the screen if necessary.

3.1. Welcome Page

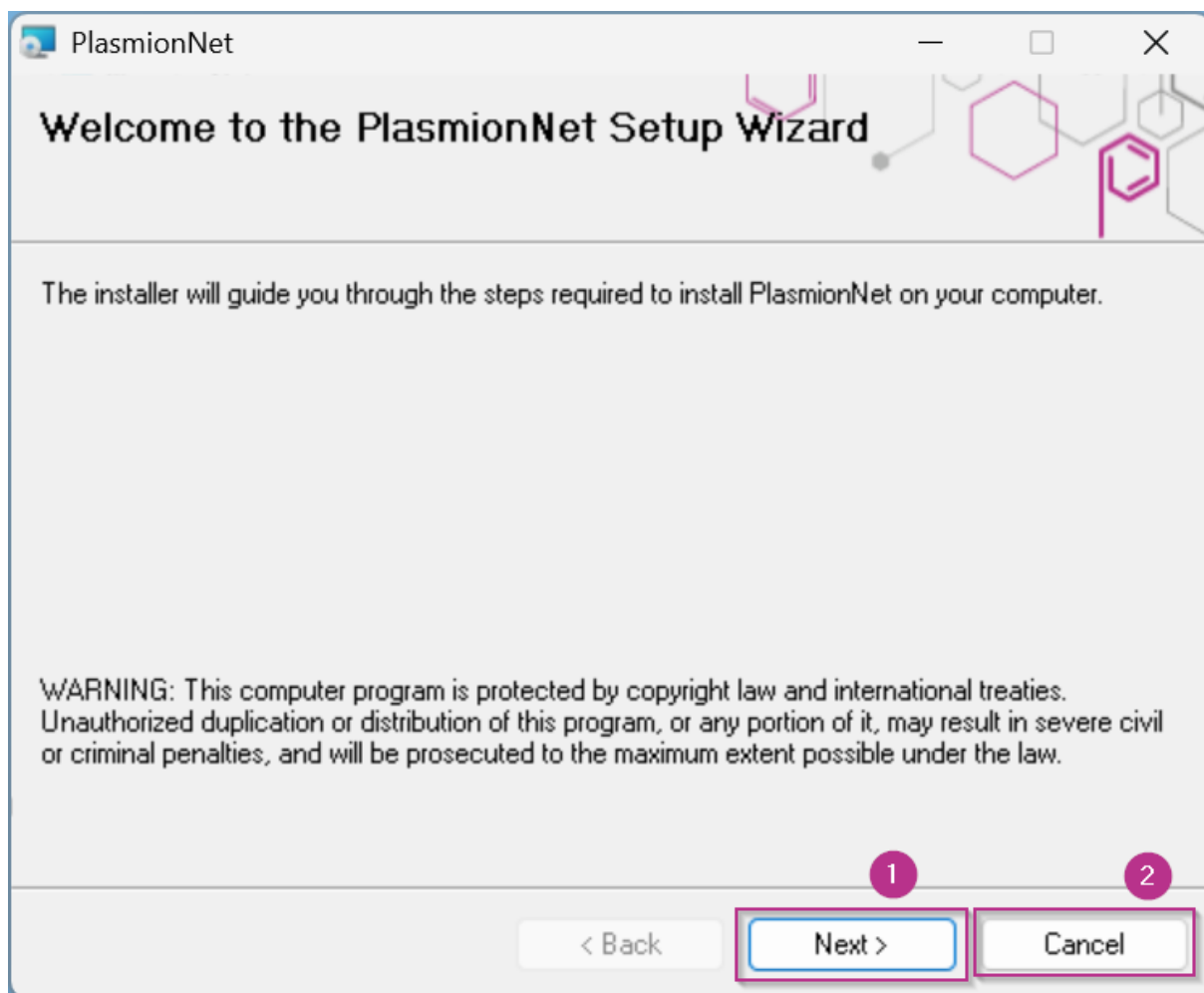


Figure 1 - Welcome Page

The Welcome page provides a brief overview of the actions performed during the execution of these wizards.

In the upper right corner, you will find the **"Cancel"** button (marked as **Number 2**), which allows you to start the abort process. (For more details, see [Cancel / Abort.](#))

The **"Next"** button (marked as **Number 1**) can be pressed once you have reviewed the information or completed your input. This will navigate you to the next page of the wizard.

3.2. Installation Folder

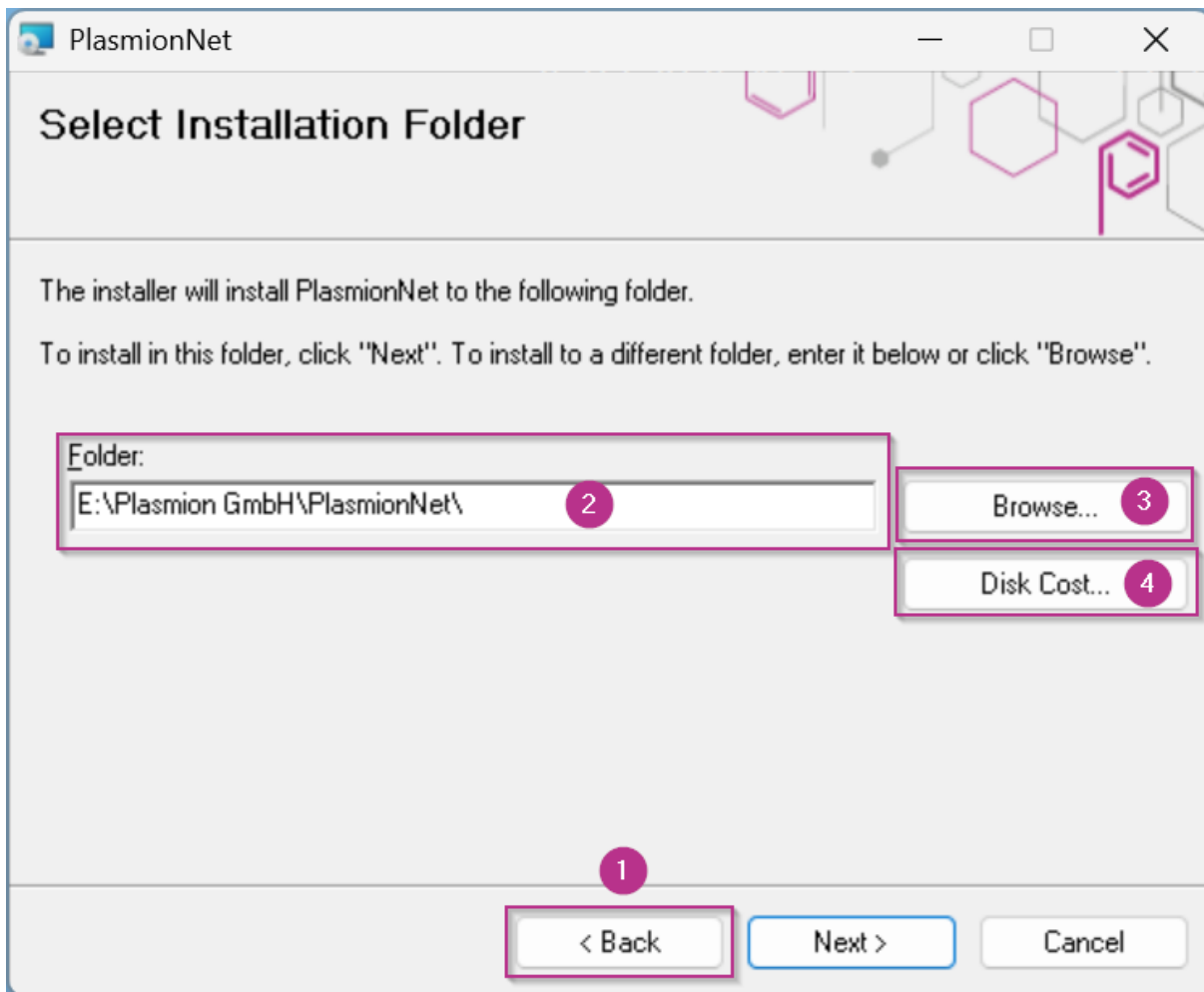


Figure 2 - Installation Folder & Location

This page provides all the necessary functions to select the installation location for the application.

You have multiple options to enter the target directory where the application will be installed:

- If you are an expert, you can manually enter the path in the text field (marked as **Number 2**).
- However, the recommended option is to use the **"Browse"** button (marked as **Number 3**), which opens a folder browser dialog (see [Figure 3 - Folder Browser Dialog](#)). This allows you to navigate through your file system and select the desired directory.

We recommend installing the application on a physical hard drive of your computer to avoid potential errors caused by disconnected or external drives.

The **"Disk Cost"** button (marked as **Number 4**) opens an overview (see [Figure 4 - Free Disk Space](#)), displaying information about your installed drives and available disk space.

Use the **"Back"** button (marked as **Number 1**) to navigate to the previous page of the wizard. Otherwise, click **"Next"** if you are satisfied with the current settings.

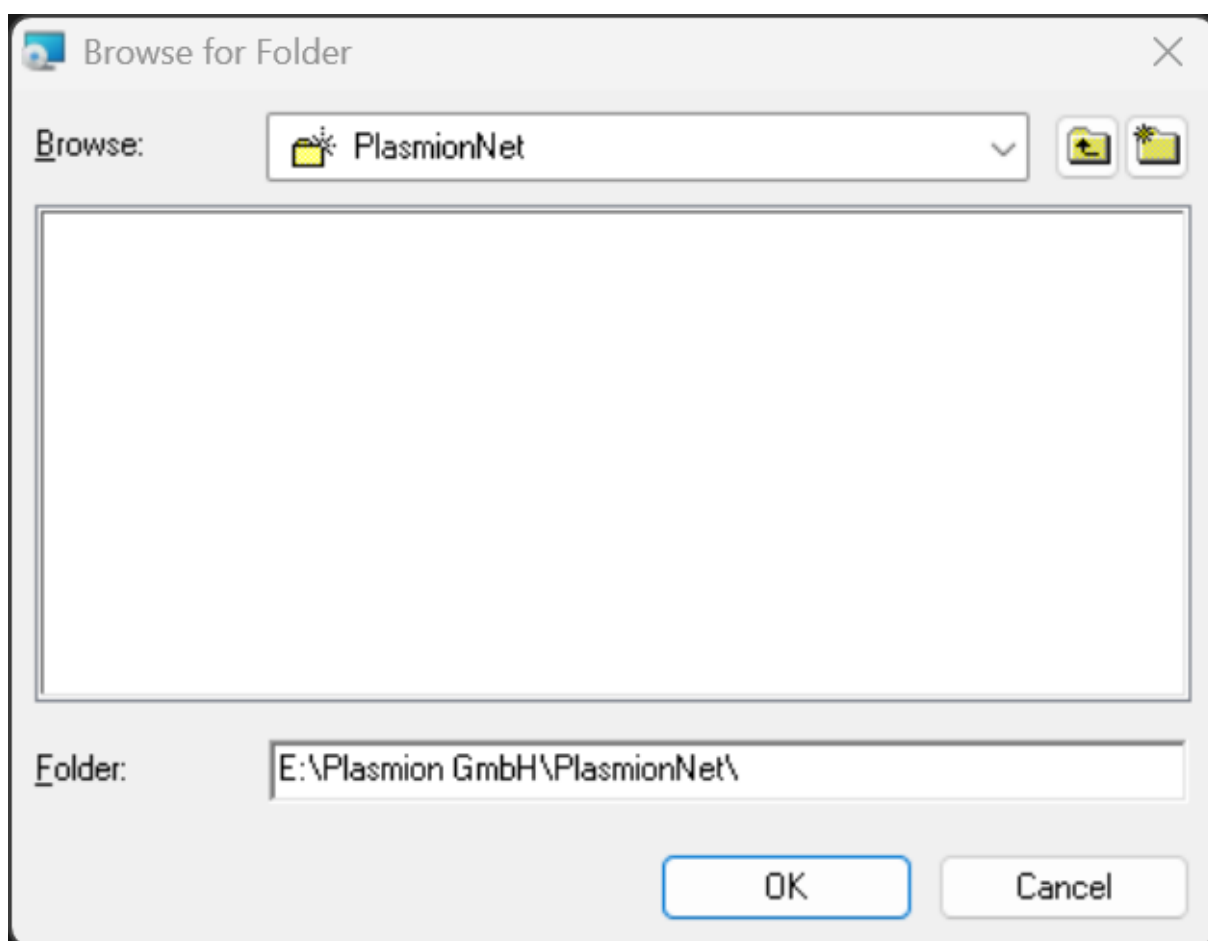


Figure 3 - Folder Browser Dialog

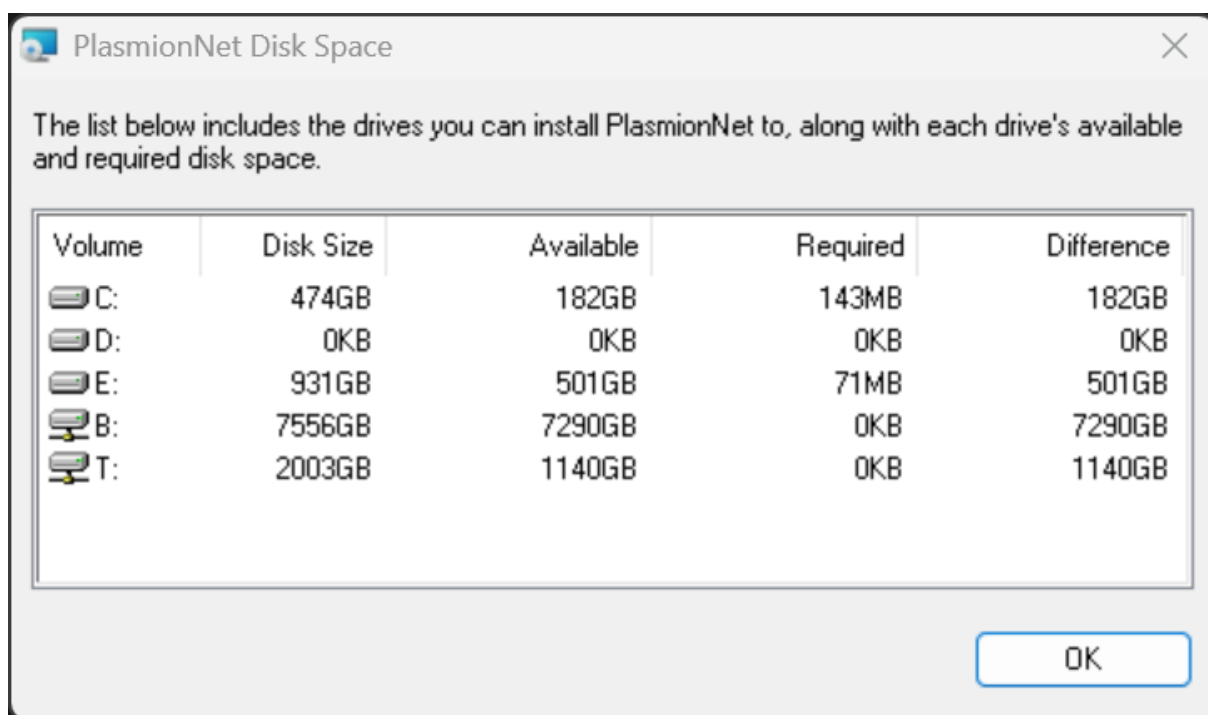


Figure 4 - Free Disk Space

3.3. Confirmation

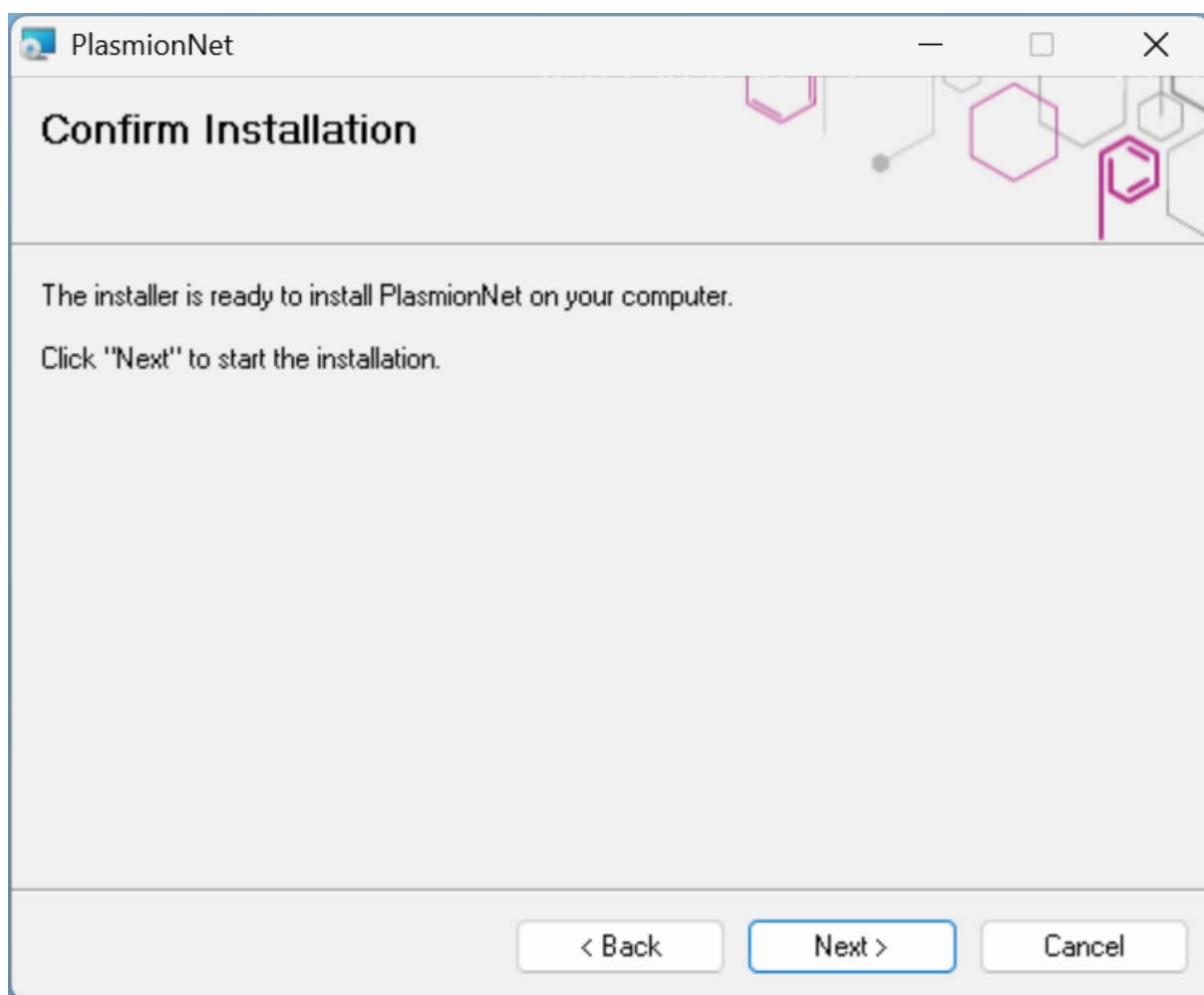


Figure 5 - Confirm Installation

This is the final page before the installation begins. You can either navigate back through the wizard to review your settings or proceed with the installation.

3.4. Complete

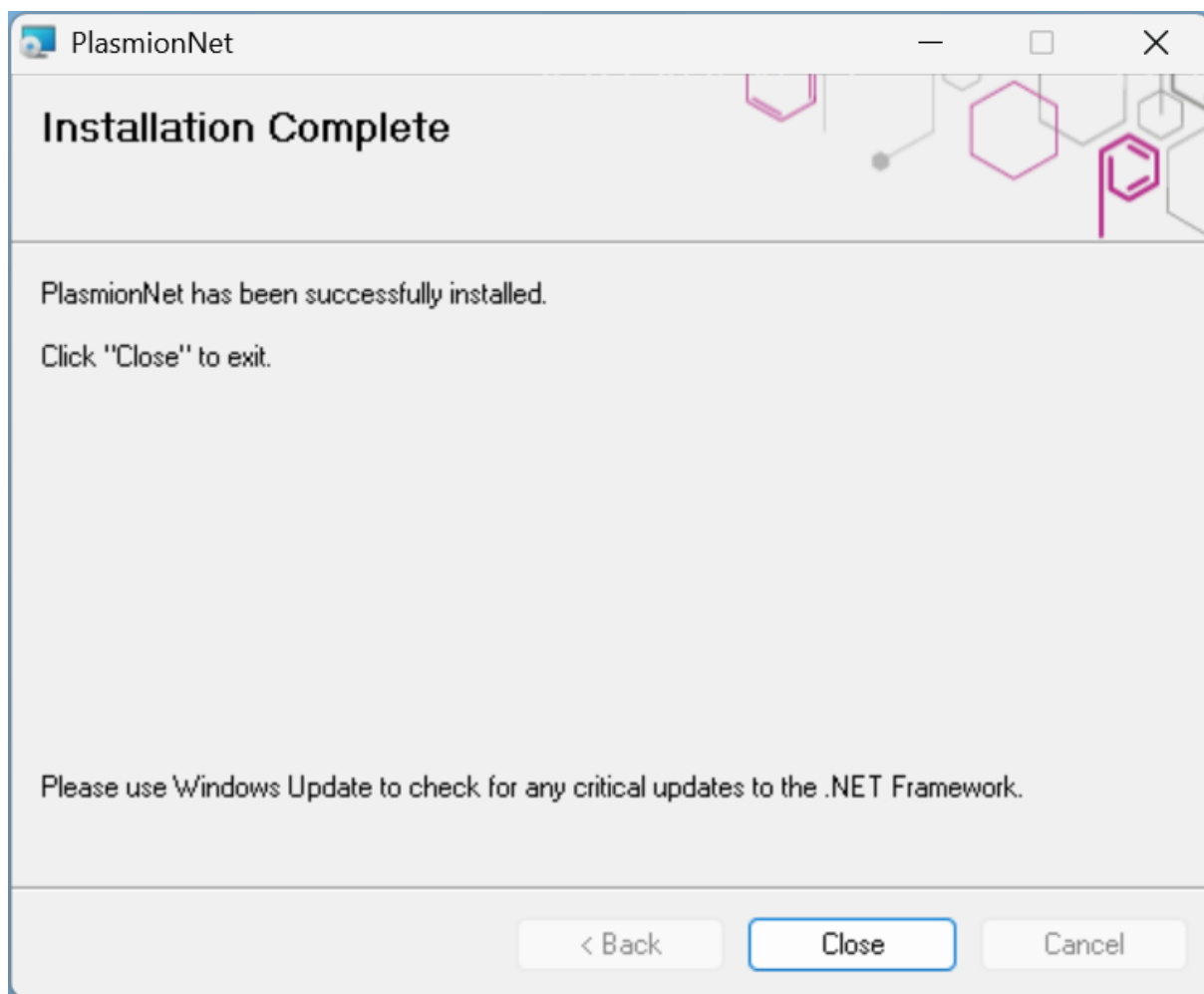


Figure 6 - Installation finished

This is the final screen of the installation wizard. It will either display an error message (see [Troubleshooting](#)) or confirm that the installation was successfully completed.

After clicking "**Close**," the wizard will exit. A shortcut to the application may be created on your desktop, and an entry will be added to the Start Menu for PlasmionNet.

3.5. Cancel / Abort

If you press the **"Cancel"** button on any wizard page or click the close icon **"X"**, you will be prompted with a confirmation request to cancel the process.

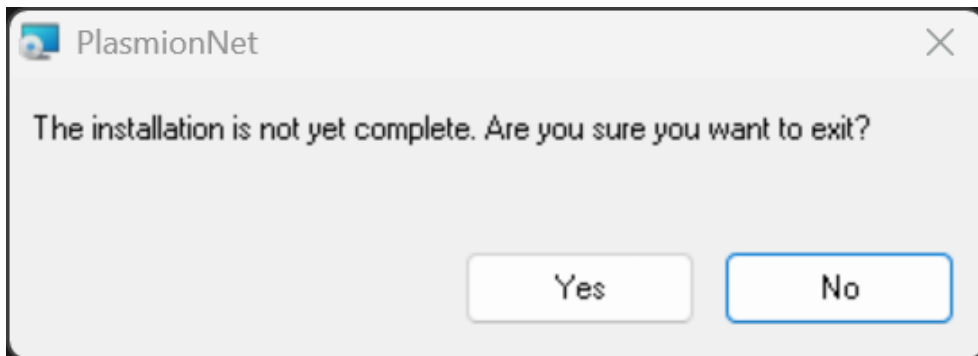


Figure 7 - Cancel Confirmation Request

You can either confirm the request by clicking **"Yes"**, which will take you to the final page (see Figure 8 - Cancellation Confirmed), where you can close the wizard without installing the application.

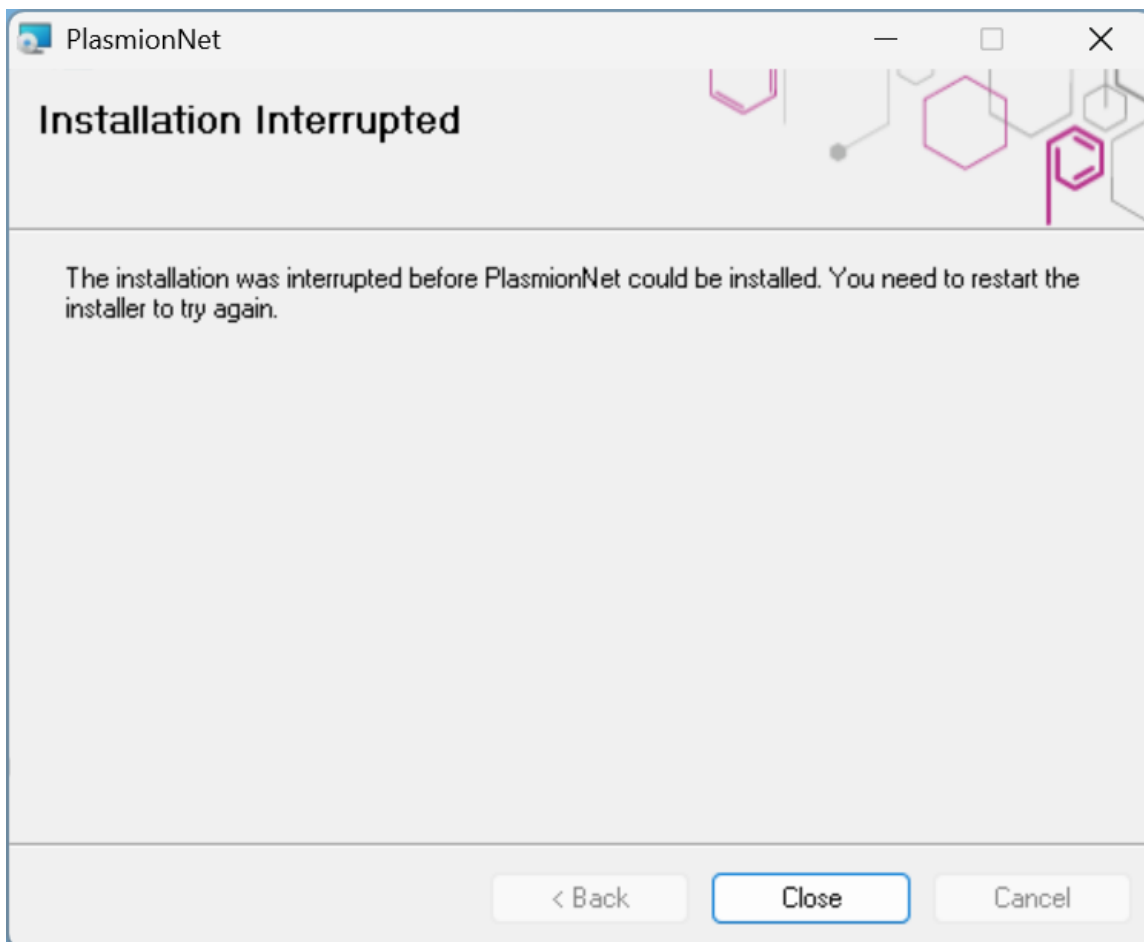


Figure 8 - Cancellation Confirmed

If you press **"No"**, you will be redirected to the page where you were previously.

4. Remove

Of course, it is possible to remove our software. There are several options to start the process.

Note:

Depending on your operating system version, some options may differ or appear slightly different. The following images are based on the Windows 11 Pro version (24H2 Build 26100.3194).

!!Attention:!!

During the uninstallation process, all files will be deleted. Please ensure you have a backup of your recording files or that they are saved in another location.

One option is to right-click on our software in the Start Menu and select **"Uninstall"** (see [Figure 9 - Uninstall Option Start Menu](#))

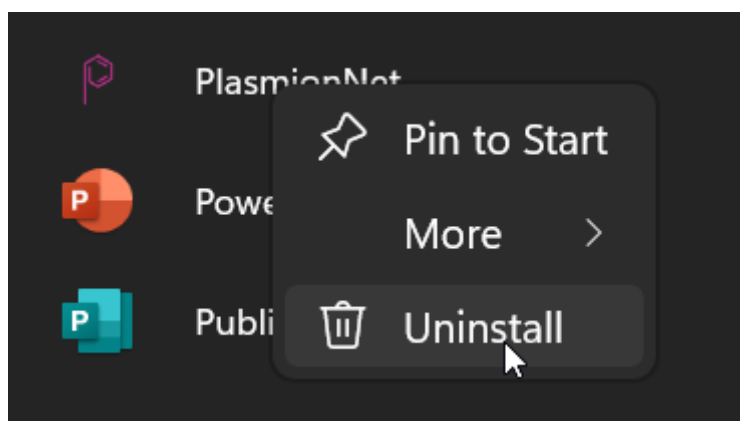


Figure 9 - Uninstall Option Start Menu

Another option is in the **"Apps & Features"** menu within the settings of your operating system. Scroll through the list until you find our application entry. Then, click the **"..."** button to open the options (see [Figure 10 - Uninstall Option App / Program list](#)), select **"Uninstall,"** and confirm the request (see [Figure 11 - Uninstall Confirmation](#)).

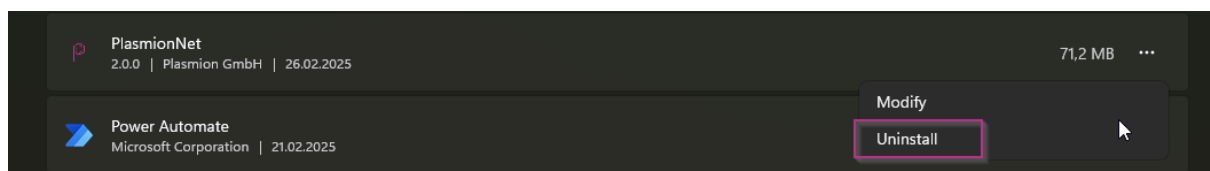


Figure 10 - Uninstall Option App / Program list

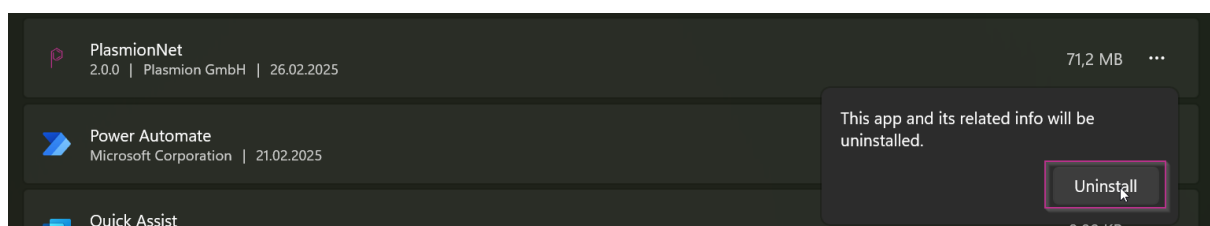


Figure 11 - Uninstall Confirmation

After confirmation, the installer will proceed with the selected option to remove the application (see *Figure 12 - Uninstall executed*).

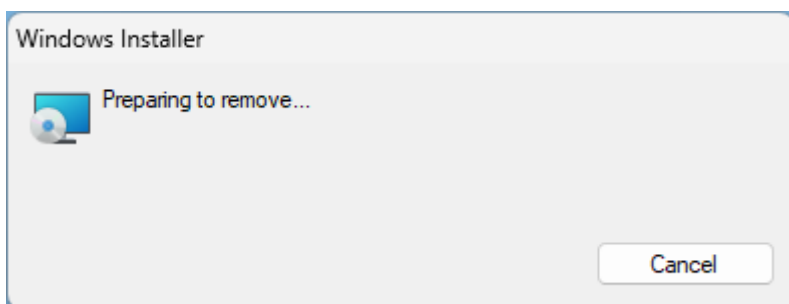


Figure 12 - Uninstall executed

5. Troubleshooting

Problem:

I receive the following message (*Figure 13 - Warning Programm already installed*) when I try to install PlasmionNet or double-click on the ".msi" file.

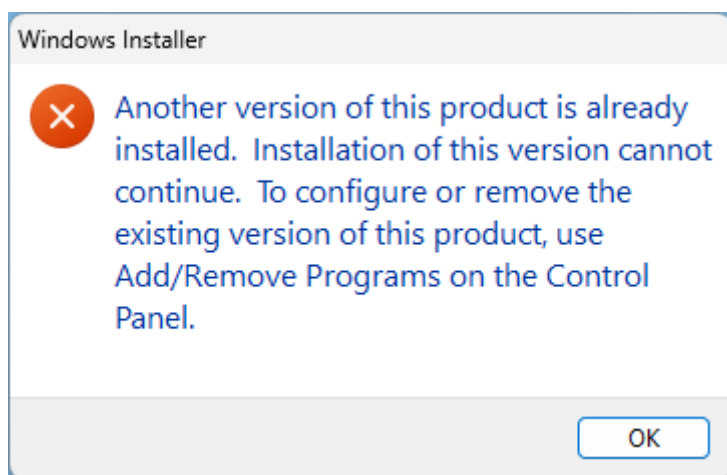


Figure 13 - Warning Programm already installed

Solution:

A previous version of PlasmionNet is either still installed or was not completely removed. You can either follow the uninstall process (described in [Remove](#)) or right-click on the installer file and select "**Uninstall.**" This will remove all remaining files and entries, allowing you to restart the installation process (described in [Installation](#)).